

Adams, Hope

From: Adams, Hope
Sent: Tuesday, January 20, 2015 12:03 PM
To: 'Aaron Smith'
Subject: RE: Uber

JAN 20 2015

Dear Mr. Smith:

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Hope H. Adams
Administrative Coordinator
Public Service Commission of South Carolina
(803) 896-5122
hope.adams@psc.sc.gov

From: Aaron Smith [<mailto:awsmith@g.clemson.edu>]
Sent: Friday, January 16, 2015 4:03 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Uber

Good Afternoon,

I believe you are trying to take away a valuable service to certain regions of South Carolina. Uber is convenient, and most of all, makes me feel the most comfortable and safe. Have you ever waited for a taxi in downtown Greenville for an hour at 3:00 a.m.?

I have, and I don't have that problem with Uber. Uber is prompt, and most of all, they offer a consistently great product, one of which isn't matched with any taxi or bus service offered.

Offer me a better alternative than Uber, and I will listen. But, what is offered now is subpar, and I will prefer Uber.

Thanks,

Aaron Smith